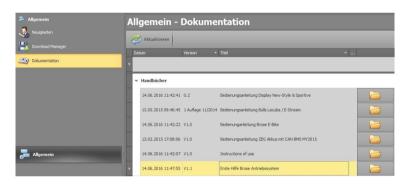


## **brose Drive System**

## Before contact the BMZ Service Center, please do following:

- Check the battery and build it in the bike again.
   (take it out and switch it on, LEDs run up and after about 30 seconds the battery switches off again).
- 2. Check the News and documentation in the service tool.



- 3. Switch on the e-bike
- 4. Connect the Display with the USB cable to the PC.
- 5. Make a new connection via the Service Tool.
- 6. Make the updates.
- 7. Export Product data as a .pdf



- 8. Cross-exchange to perform and make a test drive.
- 9. If present, note the error code.

## cs.brose@bmz-group.com

- 3. For inquiries use the ticket number. (Implementation about 09/2016)
- Within the 2 Years warranty of motor and display, they will be sent in advance.
- Returning the broken ones by the dealer.
- Collection of a defective battery to BMZ Service Center
  - For batteries hazardous packaging note the UN packing instructions.
     <a href="http://www.bmz-gmbh.de/service/service-abwicklung/0,1,5645.html">http://www.bmz-gmbh.de/service/service-abwicklung/0,1,5645.html</a>
  - For motors use original packaging or packaging for safe transport.
- Examination of warranty.
- In rejecting the guarantee provided by BMZ and / or Brose, we reserve the right to charge the service fee as well as the costs of the product.
- For batteries which are not a warranty case, an estimated repair cost will be created and sent.